Penn State Smeal College of Business Alumni Career Services

2018 - 2019 Outcomes Report



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Message from the Director

Smeal Alumni Career Services is proud to share our very first outcomes report highlighting past year successes in building professional career management opportunities for Smeal alumni and friends. Our strategy to scale our services with rich program content and relevant resources to lifelong learners, active job seekers, and career transitioners was highly successful. We increased our overall constituent reach by 27%, refined our one-to-one career coaching program to support senior leaders and business executives, developed three new innovative digital programs and resources, and achieved a 90th percentile satisfaction rating for our lifelong learning webinars.

We achieved these goals through meaningful constituent relationship building, trending business and industry research, program participant assessments, team-focused professional development, an intrapreneurial approach to innovation, and deep care for customer service. Our success is also due in part to our involved alumni and industry partners who share their knowledge, expertise, and time through our programs.

As our diverse team came together behind a core vision of "connecting Smeal alumni with engaging professional opportunities to advance their careers," we never lost sight of what makes our work meaningful: positively impacting the lives of our constintuents. Our knowledge and experience with global and organizational change rooted in the deep history of our institution keeps us focused on the future of business and excited for what lies ahead in the profession of career management. We know 2020 looks just as promising and we can't wait to share our successes and stories with all of you.

Keleigh C. Asbury

Director, Smeal Alumni Career Services



Career Coaching

Smeal alumni receive five one-to-one career coaching sessions to develop a career plan, six digital executive group coaching sessions focusing on leadership and personal growth, and access to virtual chat sessions for quick career advice with a coach or recruiter.

256 Career Coaching Clients

3 Coaching Sessions per Client

Digital Executive Coaching Participants

Brazen Online Chat Participants



Lifelong Learning

Lifelong learning webinars and podcast episodes create professional development opportunities through trending business topics hosted by Smeal faculty and alumni industry experts.

17 Webinars Programs

24 Webinar Hosts

793 Webinar Live Attendees

7,614 Webinar Live Streams

952 Webinar Library Views

93% Webinar Satisfaction Rating

Top 3 Webinars Attended By Name

107 Leadership Communication: 3 Keys to Being Heard and Remembered

100 Job Targeting: The Three Point Plan

89 Innovation, Deep Uncertainty, and Strategic Foresight

Podcast Episodes

3

Podcast Themes

A Passionate Outlook on Innovation, Entrepreneurship, and Continued Learning

Marketing Analytics, Big Data, and Product Brand Management

Aligning Strategy to Optimize Individual, Organizational, and Societal Impact

Podcast Streams

139



Job Search

Alumni in need of active job search resources and tools have access to Penn State's university-wide career recruiting platform nittanylionCAREERS, Smeal's alumni LinkedIn group, and the LionLink alumni job board.

44

2,036

Mid and Senior-Level Positions Posted in NLC

Active Alumni Users

Sample Positions Include:

Enterprise Effectiveness Consultant, Highmark

Business Intelligence Engineer, McCormick & Co.

Business Manager, WalletHub

Actuary, U.S. Dept. of Veterans Affairs



Make a Connection Digital Touchpoints

Alumni can expand their professional network by building meaningful industry connections through online platforms LionLink and LinkedIn.

8,742 LinkedIn Alumni Group Members **38** Alumni Career Tips **188** Alumni Career Fair Recruiters 447,753 LinkedIn Post Views/Likes 12,776 Email Listserv Subscribers 1,140 Smeal Alumni in LionLink



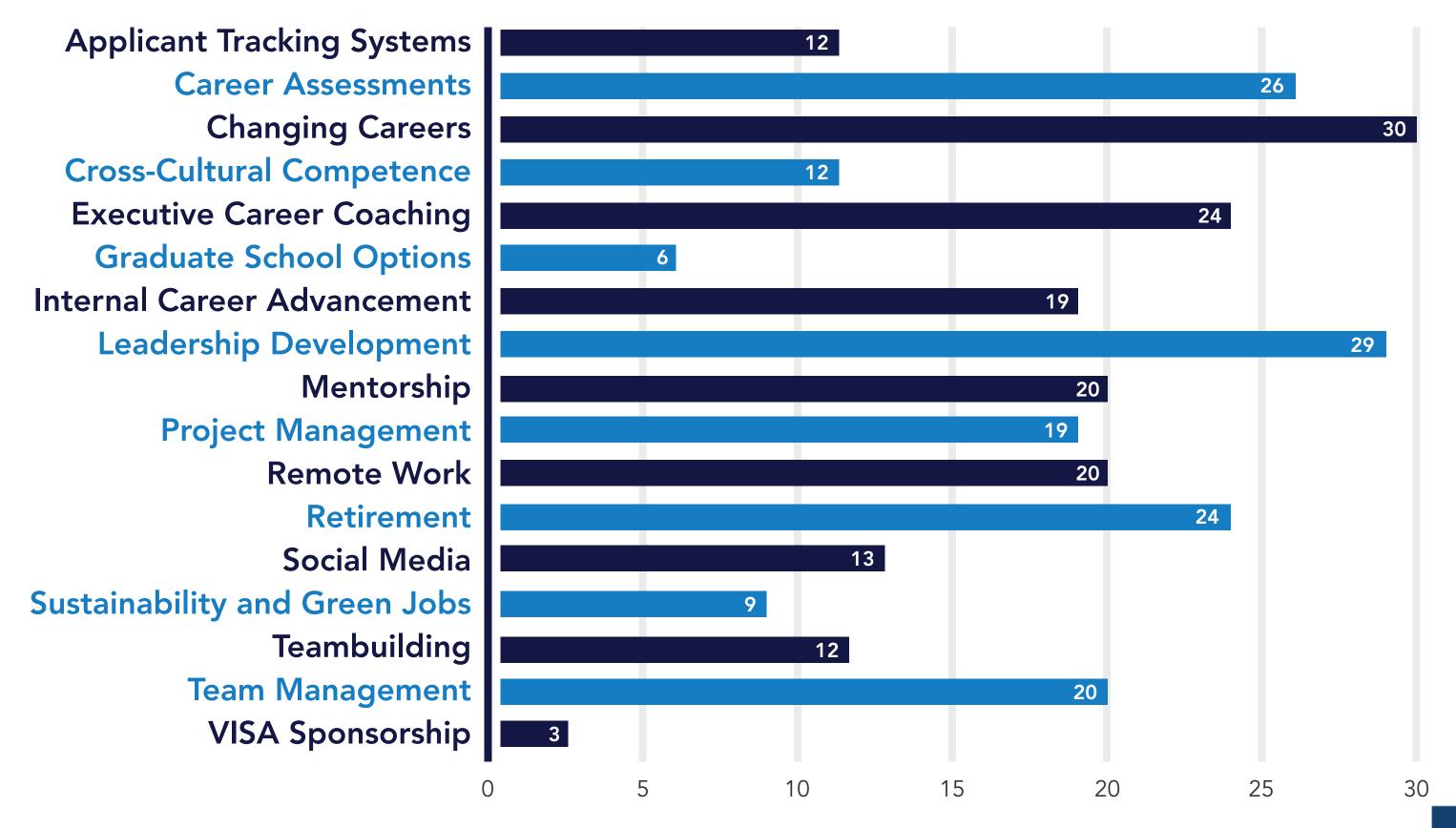
Make a Connection Live Event Attendees

Smeal ACS team members attend, present, and host numerous inperson networking, conference, and panel events throughout the year and across the country.

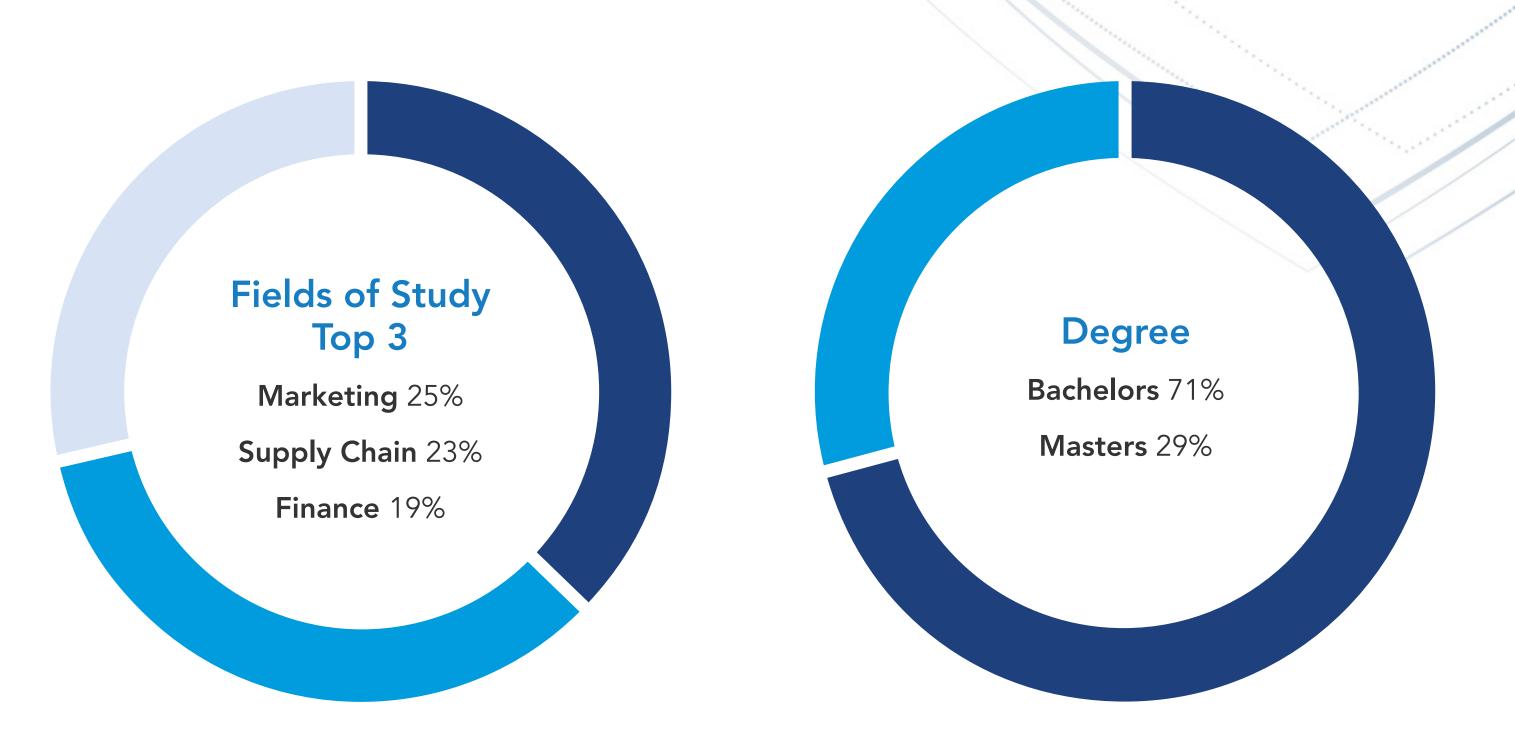
- Alumni Career Services Network (ACSN) Nashville Conference Rountable Discussions
- 100 National Association of Colleges and Employers (NACE) New York industry panel discussion at Columbia University
 - 50 Happy Valley Launchbox startup teams presentations on leadership
 - 35 Smeal EMBA panel presentation with executive recruiters
 - 23 PSU Emerging Leaders Presentations
 - 48 Impact Smeal Day professional development programs
- 105 Beta Gamma Sigma Banquets
 - **2** PSMA Marketing Panel Alumni Presenters
- 168 Alumni Insights events in Washington, DC, New York City, Pittsburgh, Philadelphia

Professional Interests

Smeal ACS conducted its first career needs assessment, receiving 67 responses from alumni who were actively engaged in our career programs. They were asked to identify the topics they found the most valuable.



Alumni Participant Demographics



Alumni Participant Demographics

